

## TERMS OF BUSINESS

The Funerals Market Investigation Order 2021 requires funeral directors to display specific information about their business, to allow customers to choose a funeral director based on criteria which may influence their choice.

To comply with the terms of the Order you need to display 'Terms of Business' on your website, or if you do not have a website, on any other online channels or platforms where you market your business by **16<sup>th</sup> September 2021**.

To support you to meet these requirements, please provide your 'Terms of Business' by completing the template below. If this information varies between branches, please complete a separate template for each branch.

Branch name	<b>O'MALLEY FAMIY FUNERALS</b>
Branch address	<b>16-20 NORTH STREET CANNOCK WS11 0BA 152 CANNOCK ROAD BURNTWOOD WS7 0BG</b>

Please enter the deposit amount required for:

Attended Cremation	<b>£1855.00</b>
Unattended Cremation	<b>£1495.00</b>
Attended Burial	<b>£1855.00</b>
Unattended Burial	<b>£1855.00</b>

Please enter the time by which the deposit and final balance must be paid (for example, within a specific number of days of the funeral taking place):

Deposit paid by:	<b>2 DAYS PRIOR TO FUNERAL DATE</b>
Final balance due:	<b>7 DAYS FOLLOWING FUNERAL DATE</b>

Please enter any payment options, including any interest charged, which you offer customers in relation to the payment of any deposit and final balance:

Deposit	N/A Finance can be arranged via third party Funeral Safe
Final balance	N/A Finance can be arranged via third party Funeral Safe
Interest	N/A Finance can be arranged via third party Funeral Safe

Please enter any charges that you will make for late payment of sums due:

Deposit	-
Final balance	<b>5%</b>

Please enter any other relevant information relating to your 'Terms of Business':

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Dated: 14.09.2021

Signed: J. O'Malley